

Successful Cases who benefited from SFA-SBFF Compassion Fund

Case 1:

Employee A is a PR, her husband's salary was cut due to the pandemic. They have growing children starting secondary school and Polytechnic. As they are facing financial difficulty to pay for the non-subsidized school fees, the HR of the company referred the employee to the SFA-SBFF Compassion Fund, and she received the one-time financial support of \$500 within 3 weeks after her application.

Case 2:

Employee B is a PR, her brother who was retrenched was unable to get a new job and her parents suffered loss of income due to Malaysia's MCO. She suffered a pay cut during this pandemic and has difficulty coping with daily expenses to support her family. B was referred by the HR of her company and successfully applied for the SFA-SBFF Compassion Fund of \$500 and received a cheque shortly within 3 weeks.

Case 3:

Employee C is a PR. Her husband recently collapsed at work and was rushed to the hospital. An emergency Stemi surgery was done for one of the clotted blood vessels. Medi Save and Medi Sheild were utilized for the initial surgery, however there were still other expenses incurred like transport, care and follow-up review. Her husband is then required to go for a bypass for the second clotted vessels. The company and HR assisted with her application and the employer also help to match the payout from SFA-SBFF Compassion Fund of \$500.

Case 4:

Employee D is a Singaporean. During her pregnancy, she suffered pay cut due to the pandemic. On the second day of her delivery, her baby vomited blood. The baby was admitted to NICU and hospitalize for one week. This sudden unexpected situation resulted in additional medical bill which she needs to pay on top of her delivery bill. Both her husband and herself are struggling to pay for the medical bill by monthly installment. SFA approved her application and she managed to get \$500 from SFA-SBFF Compassion Fund within a month.

Case 5:

Employee E is a PR, earning a basic salary of \$1400. He depends on overtime, allowance and incentives to meet the daily needs. Because of the pandemic, the additional means of income are greatly affected. He was then faced with sudden hardship in the family. His father had to go for an eye surgery, and he had to pay the medical bill in cash. This sudden hardship affected his cash flow badly. It gave E a temporary relief when he received the one-off financial support of \$500 from SFA-SBFF Compassion Fund. He received the payout within 2 weeks.